THE HONG KONG POLYTECHNIC UNIVERSITY
香港理工大學

COLLEGE OF PROFESSIONAL AND CONTINUING EDUCATION
專業及持續教育學院

CPCE Staff SSL VPN (Virtual Private Network) Service

About the Service

CPCE SSL VPN Service is for staffs to access internal resource from off campus securely. This service uses two-factor authentication method. User get a one-time password token generated by a mobile app that pre-installed on their mobile device for a secure login process.

Application Link

User may submit their application to unit's approver by:

https://dms.cpce-polyu.edu.hk/form/ITU/Network/Lists/CPCE VPN Request/NewForm.aspx

(Only accessible in campus)

Service Profile

Users may apply to access the services through the VPN connection:

Unit	Service
HKCC	CPCE Inventory Management System
	DMS
	Q Drive
	Website CMS
	WIE Application Management System
SPEED	DMS
CPCE	DMS
CHRO	DMS
	HRMIS
	Q Drive
ITU	DMS

Eligible Users

Full-time staff.

User should apply for the VPN account and the activation code for one-time password token generator application.

Supported Platforms

SSL VPN client (**FortiClient**) for PC or mobile device:

- Microsoft Windows 7 or higher
  https://filestore.fortinet.com/forticlient/downloads/FortiClientOnlineInstaller_6.0.exe
- Apple Mac OSX v10.8 or higher, Apple iOS 9.0.0 or higher
  http://itunes.apple.com/md/app/forticlient/id525600370?mt=8

- Android 4.1 or higher
  https://play.google.com/store/apps/details?id=com.fortinet.forticlient

One-time password generator application (**FortiToken Mobile**) for mobile device:

- Apple iOS (iPhone, iPod Touch, iPad)
  https://itunes.apple.com/us/app/fortitoken-mobile/id500007723?mt=8
- Android
  https://play.google.com/store/apps/details?id=com.fortinet.android.ftm&hl=EN
- Windows Phone 8, 8.1, Windows 10 Mobile
  https://www.microsoft.com/en-us/p/fortitoken-windows/9p0tdh1j7wfz?activetab=pivot%3Aoverviewtab

Steps to Enable CPCE SSL VPN Service

Part 1: Apply the service and setup the token app.

Step 1, Fill in the online application.

Step 2, Once approved, ITU will send an activation QR code for one-time password token generator application to the user. The QR code is valid within 60 minutes.

Step 3, User install the one-time password token generator application (FortiToken Mobile) on a mobile device.

Step 4, Launch FortiToken Mobile app. Use the app to scan the activation QR code or enter the activation code.

Step 5, After success activated, there is a 6 digits token appear on the app.

Part 2: Install VPN client on your device that used to connect VPN.

Step 6) Install SSL VPN client (FortiClient) on PCs or mobile devices.

Step 7) Create a connection profile on FortiClient by inputting login name, password for staff and CPCE site URL '*vpn.cpce-polyu.edu.hk*'.

Step 8) Click the connection profile to start the VPN connection.

Step 9) FortiClient shows an input box for entering FortiToken code.

Step 10) Launch FortiToken Mobile app, get the 6 digits code. Enter the code into FortiClient while it is still valid.

Step 11) FortiClient show status as 'Connected' if login successful.

Enquiry

Should you have any enquiries, please contact Networking Team at 3746-0566 or ITU Helpdesk at 3746-0818 / 3746-0819 or email to pfnetwork@cpce-polyu.edu.hk.