THE HONG KONG POLYTECHNIC UNIVERSITY
香港理工大學

COLLEGE OF PROFESSIONAL AND CONTINUING EDUCATION
專業及持續教育學院

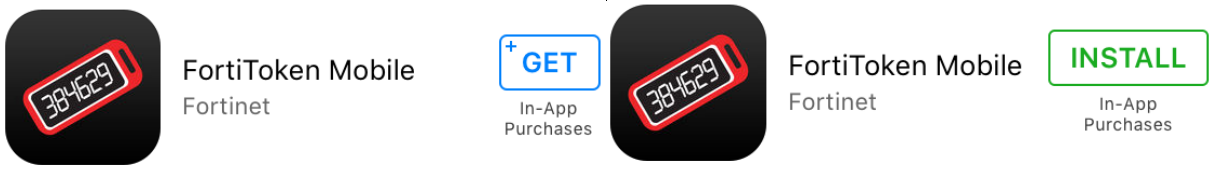
CPCE Staff

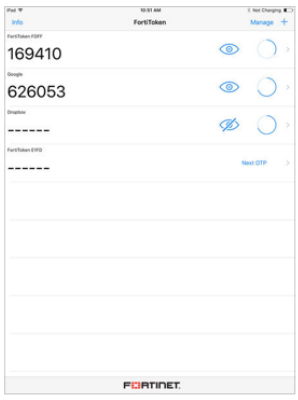
SSL VPN (Virtual Private Network) Service

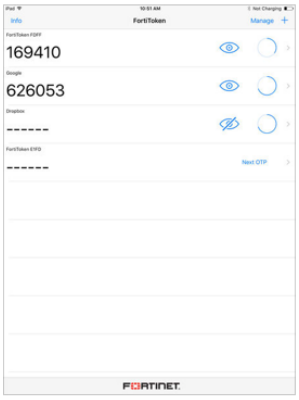
Installation and User Guide for Apple iOS

Step 1. Install mobile application "FortiToken Mobile" to generate a One Time Password (OTP) for each new VPN connection

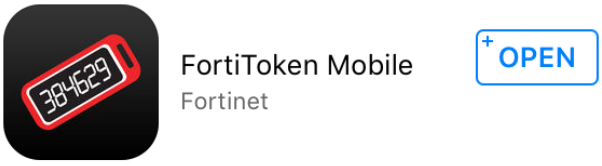
1) Search "FortiToken Mobile" on Apple App Store and install it.

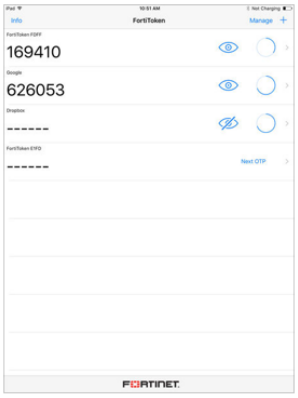




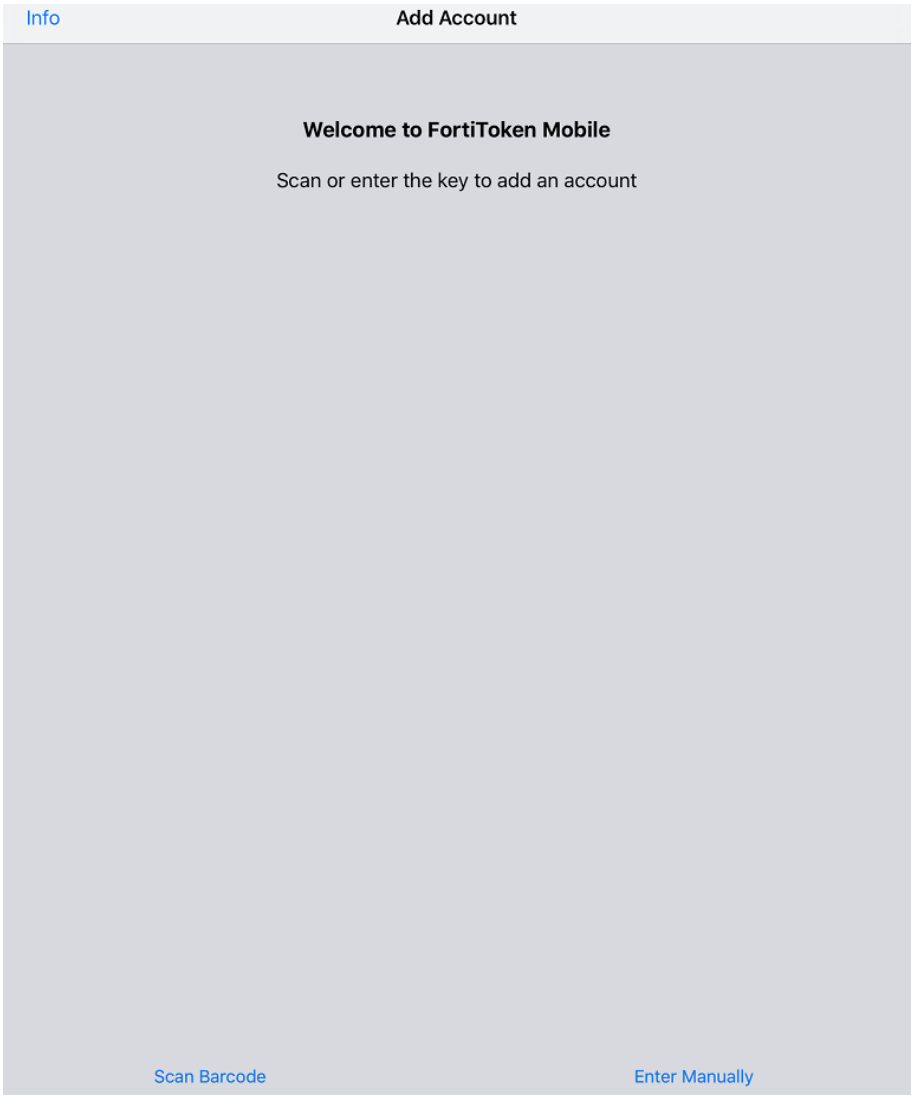


1.1) Open "FortiToken Mobile".



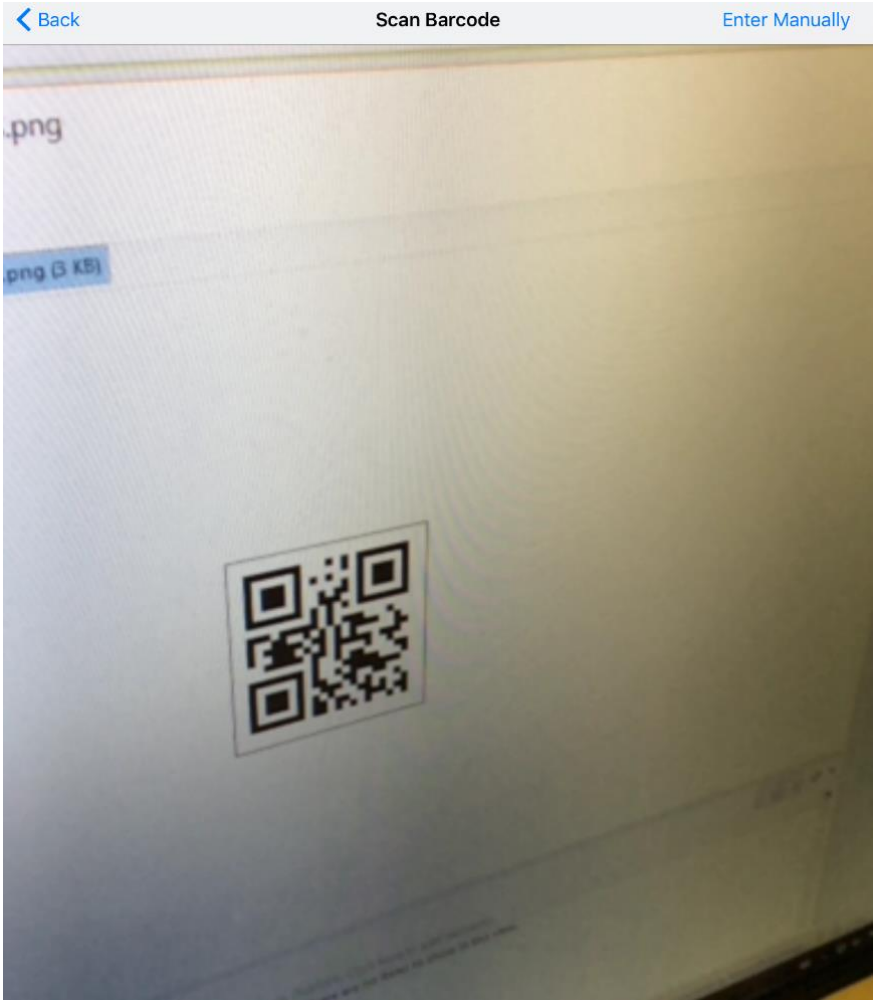


1.2) Select “Scan Barcode”.



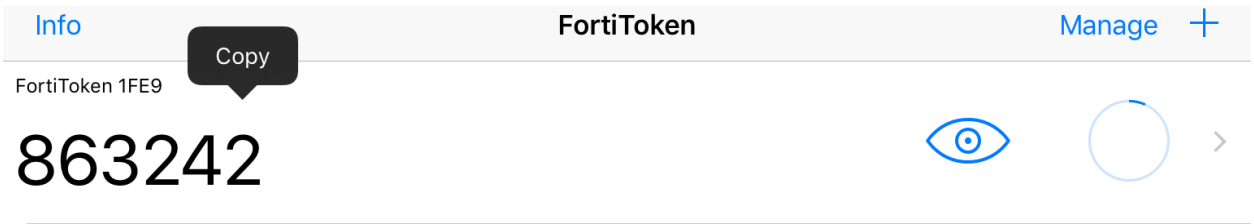
1.3) Scan the QR Code on auto-generated VPN activation email to activate the token feature.

(Please activate your token within 1 hour when the activation email is generated, otherwise you may need to contact ITU system administrator to re-enable the activation process.)



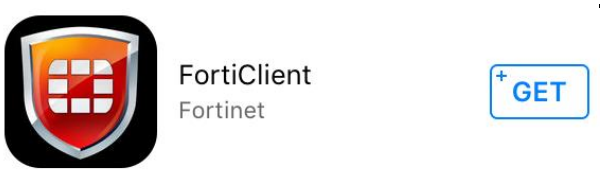
1.4) A time-based token will be generated for VPN authentication. Double tap on the token and then tap “Copy” to copy it to the clipboard.

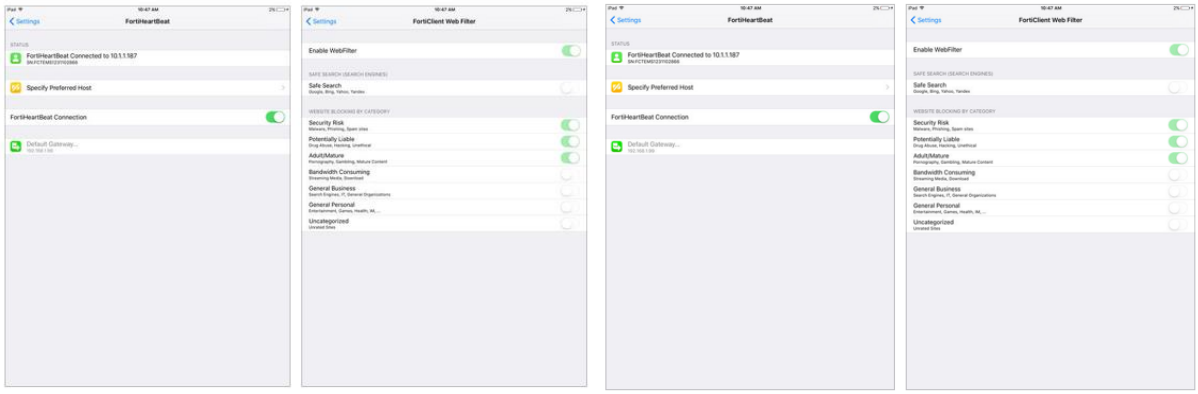
(Please note that the token displayed changes every 60 seconds.)



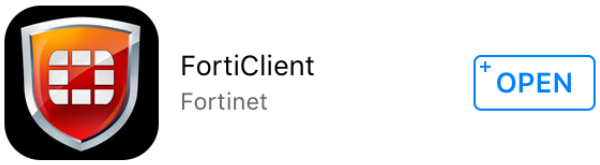
Step 2. Install FortiClient VPN application and create a new connection profile

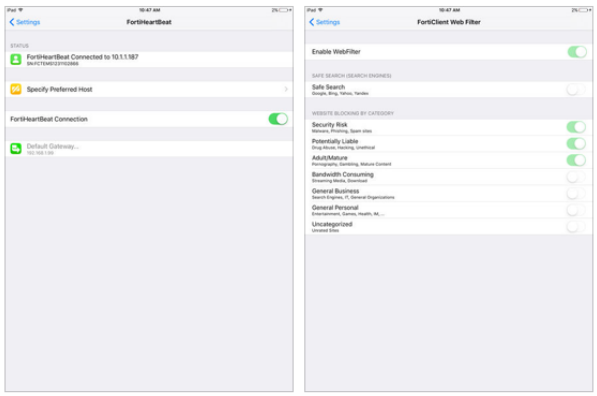
2) Search “FortiClient” VPN application on Apple App Store and install it.



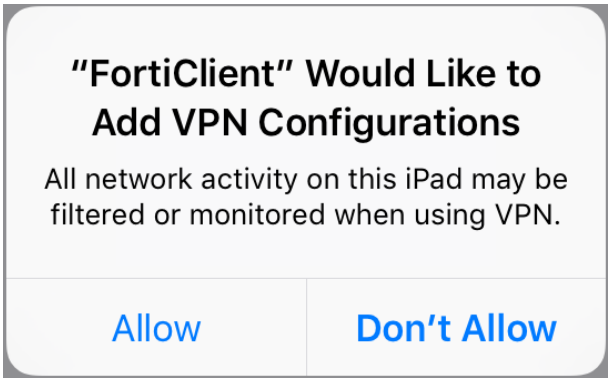


2.1) Open “FortiClient”.





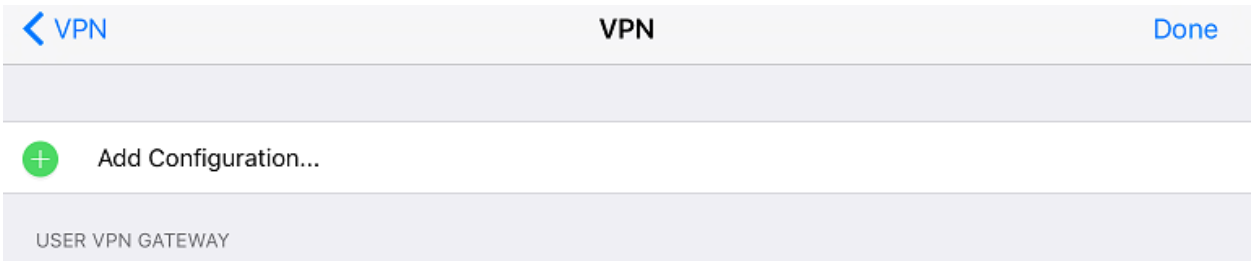
2.2) Select “Allow” to allow FortiClient application to add VPN configurations on iOS device.



2.3) Tap “select connection”.



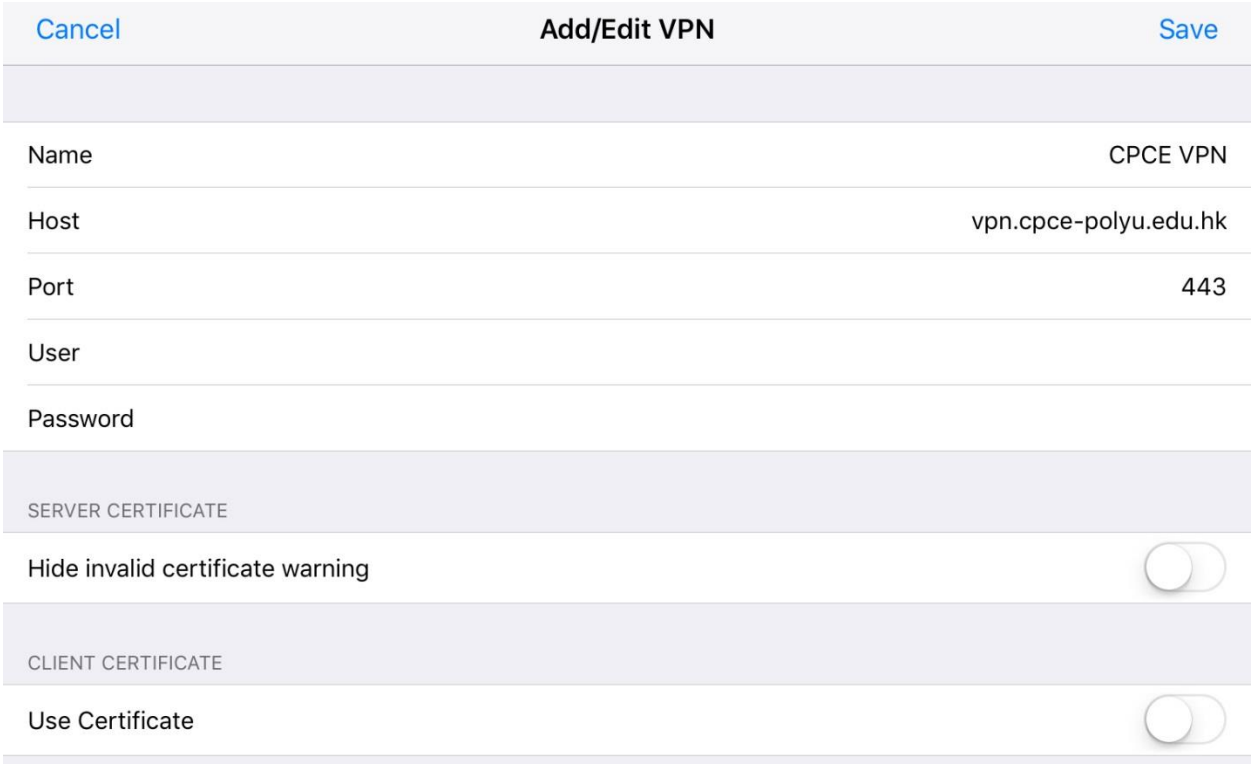
2.4) Tap “Add Configuration”.



2.5) Enter VPN connection profile as follows:

Name: “CPCE VPN” & Host: “vpn.cpce-polyu.edu.hk”

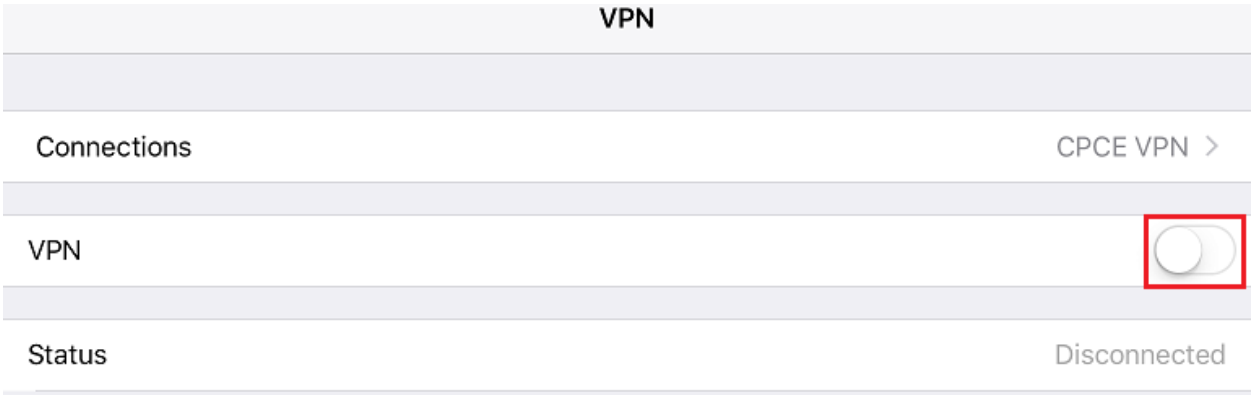
while all other fields keep unchanged and tap “Save”



2.6) Tap “Done”

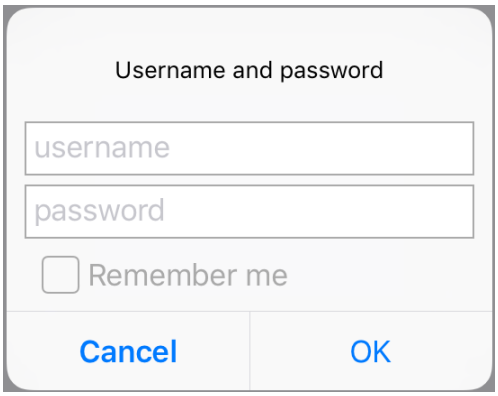


2.7) Tap “VPN” button to make a new VPN connection.

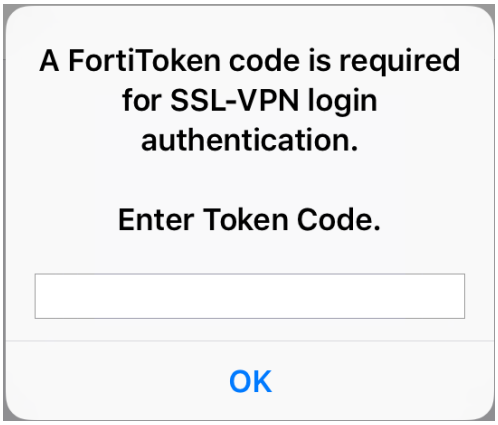


2.8) Enter account information as follows:

username: <Your NetID> & password: <Your StaffPassword> and then select “OK”

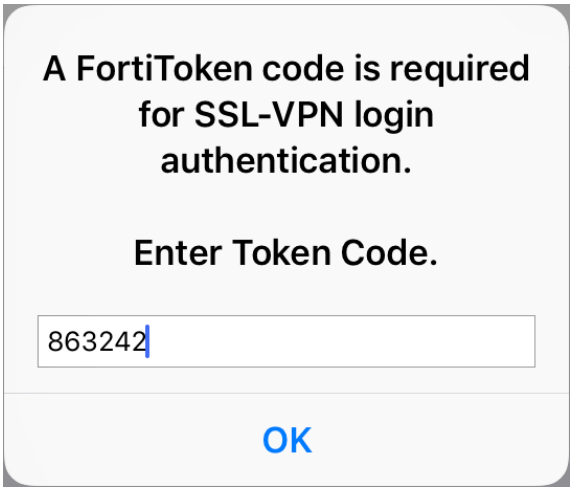


2.9) An “Enter Token Code” window will be prompted.



Step 3. Connect to the SSL VPN

3) Double tap on “Enter Token Code” field to paste the token.



3.1) A SSL VPN connection has been succesfully established. It is recommended to logout the VPN session by selecting “Disconnect” once you no longer need to access internal campus network.

